

# MARYLAND PRIMARY CARE PROGRAM



## Care Transformation Organization

Healthlincs CTO [MDCTO-0105]

### HEALTHLINC'S CTO'S PERFORMANCE SO FAR ON MDPCP:

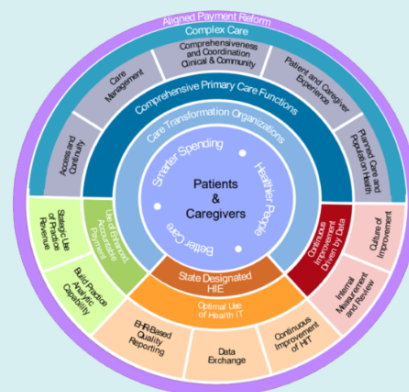
- ✓ Provided our practices with care team members in Week One!
- ✓ Established an automated calling system for post ED & Hospital discharge follow-up for our practices
- ✓ Weekly in-person meetings with our CTO program director & all CTO clinical staff; and daily access to clinical staff
- ✓ Established routine meetings with practices' IT vendor to support with EMR updates
- ✓ Immediate access to our Physician Advisor as needed

**Practice Testimonial:** "Healthlincs CTO is very responsive, they work diligently to provide my practice with resources and we are very pleased with their services" ..... Eren & Atluri MDs LLC

Care Transformation Organizations (CTOs) are a key feature of the MDPCP program and we provide support via care management personnel, infrastructure, and technical assistance.

### Healthlincs CTO will help your Practice:

- Transform the delivery of primary care
- Meet utilization and quality metrics
- Align with the hospitals and improve care coordination
- Ensure appropriate connections with other providers
- Assess and assist practices to manage care
- Access non-traditional workforce to enhance care management
- Use data to control total cost of care



### CARE MANAGEMENT & COMMUNITY CARE SERVICES:

- Care coordination
  - Patient Empanelment & Risk Stratification
  - Proactive Longitudinal Care Management
- Standard Beneficiary Screening
  - Health-Related Social Needs Screening
  - Linkages to Community Resources
- Care Transition Support
  - Referral Management
  - Episodic Care Management



### MANAGEMENT SUPPORT SERVICES:

- Program Management
  - Project & Performance Management
  - Partner Practice Engagement Management
  - Stakeholder Management (MDH/CMS/etc.)
- Systems/Process Improvement
  - Process/Workflow Management
  - Training & Learning
- Data/Health IT Management
  - Data Integration Management
  - Data Utilization Management
  - Quality Measures Reporting

### Contact Us:

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